



**TEXAS VETERANS  
COMMISSION**

12<sup>th</sup> Annual  
Texas Veteran Higher Education  
Symposium

Veterans Education Department

October 15, 2020

# What We Do



## **Provide Opportunities**

GI Bill® / VA Education Benefits  
Hazlewood Tuition Exemption  
Partnerships



## **Provide Direct Services**

Veterans Education Service Center  
Outreach / Education Coordinator  
State Approving Agency



## **Advocate / Inform / Protect**

Agency & Community Partnerships  
Regulatory Partnerships  
National Associations

# How We Do It



## **Customer Experience**

First Contact Level of Support  
Expanding & Enhancing Services



## **Integrated Activities**

Integrated Presence Throughout State  
Removing Redundancies/Layers



## Federal / SAA

- Melanie Moynahan, Manager
- SAA Approvals / Compliance



## State Benefits

- Rand Binford, Program Supervisor
- Don Harris, Outreach/Ed. Coordinator
- Veterans Education Service Center

Outreach, Technical Assistance & Training, On-site Services, Virtual Services



# Benefit Updates & Information

# Hazlewood Database for Students

- ✓ Mobile Access
- ✓ Account Management

The screenshot displays the Texas Veterans Commission website interface. At the top left is the logo featuring a stylized American flag and the text "TEXAS VETERANS COMMISSION". Below the logo, navigation links include "Register", "Log in", and "Forgot password" (the latter is circled in red). The main heading is "Login for Veterans and Students". A paragraph of text explains the terms of use for logging in, mentioning the Hazlewood exemption and the Texas Veterans Commission Higher Education Coordinating Board. Below this text is a "Log in Form" with fields for "Email" (containing "Username") and "Password", a blue "Log in" button, and a "Remember me?" checkbox. To the right, a "Main" navigation bar includes "Manage your account" (circled in red) and "Log off". Below this, the "Student Records" section shows user details: First name: Sue, Last name: Jevning, SSN: 100000123, DOB: 5/5/1970, and Total Hours Used: 0. A blue "Print" button is located below the records. The "Record of Hours Used" section is empty, and the "Student Academic Details" section contains a message: "No records found. This simply means there are no records associated with you as a veteran. Make sure your school records match your school records. If it does not match, you may have simply entered incorrect information. Alternatively, you may have simply entered incorrect information. [manage](#) and delete this account so you may re-register."

# Hazlewood Database for IHEs

- ✓ File Upload Error Report
- ✓ Revocation Option

Error Report X

1- Record Code (QID)	2- Recipient's SSN Number	3- Recipient's Last Name	4- Recipient's First Name	5- Recipient's Middle Initial	6- Recipient's Zip Code	7- Recipient's Date of Birth	8- Fiscal Year of Award	9- Semester of Award	10- Hazlewood Hours Used	11- Federal Hours Used	12- Type of Hours Used
			Savannah	J	447118	4151988	2020	1	8	0	1
			Steven		794234447	4011980	2020	1	9	0	1
			Brooke	C	794151700	11091989	2020	1	12	0	1
			Samuel	J	783671041	11241989	2020	1	13	0	1

Search by veteran's SSN

Veteran SSN:  Find

**Veteran's Details**

Name: Moreland, Charles  
 SSN#:   
 Date of Birth: 01-11-1970

Cummulative Service: 0 years; 7 months; 1 days  
 Total Legacy Hours used: 103

**Exemption Hours**

Student	Academic Year	Semester	Hazlewood Hours	Value Of Exemption	Type of Hours	Date Of Birth
Moreland, Marcus A	2016	1	12	4767.90	2	07-06-1997
Moreland, Marcus A	2016	2	6	1837.83	2	07-06-1997
Moreland,	2017	1	8	3383.50	2	07-06-1997



## TEXAS VETERANS COMMISSION

User Roles
Student hours
Veteran hours
Submit DD214
Submit Exemption
File upload
Submission Report
Revoke Hours
3656 raghu.b
Log o

### Hazlewood for Institutions of Higher Education

**Hazlewood DD-214/Demographic Reporting Update**

**Submission Date: January 31, 2019**

Beginning October 2018, public institutions of higher education were notified of the need to submit additional demographic data as it relates to the use of the Hazlewood Act tuition exemption by Texas veterans and their families. This additional, standalone report provides data that will be used to respond to legislative inquiries that have arisen, and which may continue to arise, concerning the utilization of this state benefit. The TVC

# VA Benefits/SAA Activities

## Approvals

- ✓ Fillable Forms / E-Signatures  
Submission to [education@tvc.gov](mailto:education@tvc.gov)
- ✓ Amended Approvals
  - Catalog Updates
  - Program Changes
  - Submit as soon as possible
- ✓ Regular Full Review Requirements
  - Minimum every 24 months, or expiration of catalog if annual catalog
  - Submit before effective date to ensure programs are approved timely

## Compliance

- ✓ Compliance Surveys
  - Remote
  - Risk-Based
- ✓ Collection of Documents
  - SAA: Redacted/Coded submission to va.gov account
  - VA: Follow Guidance provided
- ✓ Full Review Requirements
  - Minimum every 24 months, or expiration of catalog if annual catalog
  - Submit before effective date to ensure programs are approved timely

# VEERA

Application Period: Nov 1 – Apr 1  
3 – Tier Recognition  
Awardees Announced in June 2021

Announcement to Leadership:  
Week of Oct 30<sup>th</sup>.



## Veteran Education Excellence Recognition Award (VEERA)

### Annual Application for Recognition

#### Application Form

##### Section 1: Applicant Information

Complete the following section, ensuring all fields are completed. Enter "N/A" for fields that do not apply or for which there is no available information.

#### Eligibility Criteria

1. All applicants must be considered an institution of higher education as defined within the [Texas Education Code, Chapter 61, Section 61.003](#).
2. Applicants must provide services related to at least one of the criteria identified in Item 3.
3. The Texas Veterans Commission evaluates applications on a variety of criteria that highlight the various education and ancillary services offered by an institution, and which contribute greatly to the overall success of veteran students and their families. Each application is evaluated as to the existence and quality of:
  - o a centralized place for students who are veterans to meet or find assistance and information;
  - o an institution employee who serves as a central point of contact for students who are veterans;
  - o a United States Department of Veterans Affairs work-study program;
  - o admissions and enrollment policies for veterans;
  - o new student orientation and courses for veterans;
  - o a student organization for veterans;
  - o academic support services for students who are veterans;
  - o mental health and disability services;
  - o a housing policy that applies to veterans;
  - o faculty and staff training on issues affecting students who are veterans;
  - o career services for students who are veterans; and
  - o any other criteria considered necessary or appropriate by the commission.<sup>4</sup>

# Questions

