

Supporting our Veterans and Active Duty, By Supporting Each Other

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Student Business Services – Texas A&M University



Banner – Third Party Contracts

- SBS uses Banner to apply a “dummy” payment to the student’s account.
 - Shows as “Third-Party Payment” on student account
 - Moves the receivable from the student account and adds it to the sponsor account.
 - Pros –
 - Due Dates/Hard Drop
 - Less ins and outs on the student account
 - Invoicing/Payment Processing
 - Reconciliation
 - Cons –
 - Changes due to sponsor payments
 - Students/parents do not understand the “dummy” payment application/process
 - More ins and outs on student account if add/drop classes or changes to optional fees
 - Reconciliation
- Banner Forms –
 - TSACONT, TSAACCT, TSACONR
- TAMU –
 - Currently has 13,713 students on some form of a third party contract



Detail Code *	Description *	Term *	Aid Year	Period	Charge	Payment
CA29	University Advancement Fee	202131			777.00	
CD32	College Advancement Fee BA	202131			151.00	
CO0I	MSA Program Fee	202131			10,063.77	
CP3A	Contract-3rd Party	202131				12,505.00
CT21	State Min Tuit Grad RS (F)	202131			350.00	
CTA0	Special Tuit - Grad RS	202131			350.00	
CTB8	Designated Tuit-GR RS 46 F...	202131			322.00	
CTB9	Designated Tuit-GR RS 46+ ...	202131			986.23	

✕
Contract Review TSACONR 9.3.11 (PROD)

Contract ID: V1CH33213 Veterans Administration Chapter 33 (Post 9/11 G.I. Bill) **Contra**

▶ **CONTRACT REVIEW**

▼ **BALANCE DETAILS**

Query Balance 12,505.00



Banner – Third Party Exemptions and Waivers

- SBS uses Banner to apply a exemption/waiver to the student’s account.
 - Shows as “Hazlewood” (or exemption/waiver name) on student account
 - Exempts/waives the receivable from the student account
 - Pros –
 - Less ins and outs on the student account
 - Reconciliation
 - Cons –
 - Changes due to certification errors
 - More ins and outs on student account if add/drop classes or changes to optional fees
 - Reconciliation
- Banner Forms –
 - TSAEXPT, TSAACCT
- TAMU –
 - Currently has 11,068 students on some form of a third party exemption/waiver



Detail Code *	Description *	Term *	Aid Year	Period	Charge	Payment
CA29	University Advancement Fee	202131			888.00	
CA40	Student Center Complex Fee	202131			100.00	
CA41	Recreational Sports Fee	202131			145.00	
CA43	Health Center Fee	202131			75.00	
CD0F	CLAR - Graduate Program Fee	202131			1,571.00	
CT21	State Min Tuit Grad RS (F)	202131			400.00	
CTA0	Special Tuit - Grad RS	202131			400.00	
CTB8	Designated Tuit-GR RS 46 F...	202131			368.00	
CTB9	Designated Tuit-GR RS 46+	202131			1,127.12	
CX10	0208 Hazlewood Exemption	202131				5,074.12

Detail Code *	Description *	Term *	Aid Year	Period	Charge	Payment
C9FS	Federal Direct Unsub Loan	202131	2122	202131		10,142.00
CA29	University Advancement Fee	202131			1,554.00	
CD0I	Law School Program Fee No...	202131			12,025.41	
COB0	Law School Bookstore	202131			3,593.25	
COT0	Late Registration Charge	202131			0.00	
CP3A	Contract-3rd Party	202131				19,910.10
CPY0	General Deposit - Student AR	202131			100.00	
CR40	Title IV Financial Aid Refund	202131			10,142.00	
CT92	State Min Tuit PL NonRes Fal I	202131			1,160.00	
CT93	State Min Tuit PL NonRes FallI	202131			5,481.00	
CTBI	Designated Tuit-PL NonRes 46	202131			667.00	
CTBJ	Designated Tuit-PL NonRes ...	202131			1,909.46	
CTBN	Designated Tuit-PL NonRes	202131			1,512.14	
CWG0	0210 Military Personnel Waiver	202131				7,992.16



Hazlewood

- Current policy –
 - Texas Administrative Code states students have until the last day of the semester to apply for HW
 - TAMU has a fiscal appeal process that students can use to petition for additional financial support with proof of extenuating circumstances
- FY 2020 – TAMU exempted over \$26 million in HW benefits



Tuition and Fees Deferment

- HB 846 –
 - 60 day deferment from first day of class for tuition and fees for students whose military related financial assistance is delayed
- PL 115-407 –
 - Students using Ch.33 or Ch.31 benefits for tuition and fees get a 90 day deferment from the first day of class when their benefit payments are delayed
- We offer it to anyone using any type of military related financial assistance – TA, ROTC scholarships, VA benefits, HW, etc.



Tuition and Fees Deferment

We apply the deferment like a Third Party Contract, so it temporarily moves the receivable from the student account until the 60 days or 90 days is up.

ACCOUNT SUMMARY

Detail Code *	Description *	Term *	Aid Year	Period	Charge	Payment
CA00	Laboratory Fee(s)	202131				15.00
CA29	University Advancement Fee	202131				1,665.00
CA40	Student Center Complex Fee	202131				100.00
CA41	Recreational Sports Fee	202131				145.00
CA43	Health Center Fee	202131				75.00
CB67	All Access Meal Plan/100	202131				0.00
CB90	Sales Tax - Meal Plan	202131				0.00
CC2Q	Room Rent 30402	202131				0.00
CCA8	Failure To Comply	202131				500.00
COM0	Sales Tax-Military Property	202131				0.00
COM3	845-2528 Uniform Usage Charge	202131				0.00
COT0	Late Registration Charge	202131				0.00
CP3V	Veterans Deferment Plan	202131				5,657.63

X Contract Review TSACONR 9.3.11 (PROD)

Contract ID: V10900054 VA Deferment for Tuition and Fees Only - 60/90 Day Limit Contract Number: Term: 202131

CONTRACT REVIEW

BALANCE DETAILS

Query Balance



Military in Texas Waiver

- Texas Education Code 54.241
- 12 different sections that define the ways military personnel and their dependents can qualify for resident tuition
- Section K – intent to reside form
- TAMU –
 - Currently has 755 students on the Military in TX waiver

Texas A&M University
Intent to Establish Residence in Texas

With my signature below, I certify that:

1. I currently reside in Texas; and
2. I plan to register as a student at Texas A&M University; and
3. This letter, filed with Texas A&M University, demonstrates my intent to establish residence in Texas; and
(select one)

I am the spouse or child of a member of the Armed Forces of the United States currently stationed outside of Texas.
(You must send a copy of the active duty orders of the service member with this form.)

I am eligible for benefits under the federal Post-9/11 Veterans Educational Assistance Act of 2008 (38 U.S.C. Section 3301 etseq.) or any other federal law authorizing educational benefits for veterans; or

- a. I am the spouse of a person described in paragraph 1; or
- b. I am a dependent child of a person described in paragraph 1 and I am 25 years old or younger on the first day of the semester.
(You must send a certificate of eligibility from Veteran's Affairs with this form.)

I am eligible as a veteran or dependent of a veteran under the Veterans Access, Choice and Accountability Act of 2014.
(You must send a copy of the DD214 form for the veteran.)

Thus, pursuant to Texas Education Code, Section 54.241, Military Personnel and Dependents, below I request that Texas A&M University permit me to pay the tuition, fee, and other charges provided for Texas residents without regard to the length of time that I have resided in Texas.

Printed Student Name

Student UIN

Date

Signature of student



Texas Education Code 54.241

VS.

VA Access, Choice, and Accountability Act of 2014

- TEC 54.241(k) –
 - Military personnel, and the spouse and children of such a person, are entitled to pay in-state tuition without regards to the length of time they have resided or assigned to duty in Texas
- VA Choice Act –
 - Educational programs at universities and colleges cannot be approved for benefit certification if school does not charge all veterans in-state tuition
- TEC is more generous than VA Choice Act



Active Duty Military

- SBS requires copy of active duty orders
 - Will also accept the intent form with the active duty orders, but intent form is not required
- Waiver rolls from one semester to the next, meaning student only submits paperwork once



Spouses/Dependents of Active Duty Military

- SBS requires Intent form AND copy of active duty orders
- Waiver rolls from one semester to the next, meaning student only submits paperwork once



Veterans

- SBS requires Intent form AND copy of Certificate of Eligibility (COE) from VA or DD-214
- Waiver rolls from one semester to the next, meaning student only submits paperwork once



Spouses/Dependents of Veterans

- SBS requires Intent form AND copy of Certificate of Eligibility from VA
 - COE can be in veteran's name or spouse's/dependent's name
- Waiver rolls from one semester to the next, meaning student only submits paperwork once



ROTC Cadets

- Section B – defines military personnel as “*officer, enlisted person, selectee or draftee...*”
 - ROTC cadets are contracted officers – could fall into enlisted or selectee
- SBS requires official letter request from the ROTC Unit/Commanding Officer on military letterhead
- Usually send all of their cadets in one letter
- Waiver rolls from one semester to the next, meaning ROTC branch only submits paperwork once



Veterans Services Office and Student Business Services

- SBS –
 - Bursar Office, Division of Finance
- VSO –
 - Part of Financial Aid, Academic Affairs
- Automated our processes – job flow reads certifications completed by VSO, job flow then auto applies Ch.33 and/or HW benefits, runs twice a day
- Constant email communications



Veterans Resource and Support Center and Student Business Services

- SBS –
 - Bursar Office, Division of Finance
- VRSC –
 - Veteran Support and Resource Office, Student Affairs
- Help to explain the military TA benefits and waiver benefits
- A lot of email and Teams message communications



Registrar's Office and Student Business Services

- SBS –
 - Bursar Office, Division of Finance
- Registrar –
 - Residency, Transcripts, Degree Audit, Grades, Academic Affairs
- Loading degree plans, courses, and grades into TA portals (Air Force, Army)
- A lot of email and Teams message communications



Troops to College Committee

- Mission Statement:
 - The Texas A&M University Troops to College Committee (T2C) provides advice and support for the development, improvement, and implementation of services and programs that will facilitate military-affiliated student success from “application to vocation.”
- Designated Key Tasks:
 - Promote student veteran success and awareness.
 - Develop and refine priorities for military-affiliated student initiatives and goals.
 - Facilitate military-affiliated student data collection and program assessment.
- Vision Statement:
 - The Texas A&M University Troops to College Committee (T2C) will serve as a state and national model that is known for efficiently maximizing university and other resources to consistently improve academic, financial, and transition support that prepares military-affiliated Aggies for future leadership roles in a global society.



Troops to College Committee

- Core Offices –
 - VRSC, VSO, Registrar, Admissions, SBS, Career Center, CAPS, Disability Services
- Other offices run the gamut –
 - Multicultural Services, University Libraries, UAC, Graduate and Professional School, REC Center, Writing Center, ROTC Leadership, Health Center, Academic Success Center, Housing, etc.
- Has helped to create additional resources and collaborations on campus, like a dedicated staff member at Academic Success specifically for veterans and our First Generation Veterans Program



Questions?
Comments?
Concerns?

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