

12<sup>th</sup> Annual
Texas Veteran Higher Education
Symposium

Veterans Education Department

October 15, 2020

# What We Do



#### **Provide Opportunities**

GI Bill® / VA Education Benefits Hazlewood Tuition Exemption Partnerships



#### **Provide Direct Services**

Veterans Education Service Center Outreach / Education Coordinator State Approving Agency



## **Advocate / Inform / Protect**

Agency & Community Partnerships Regulatory Partnerships National Associations

# How We Do It



## **Customer Experience**

First Contact Level of Support Expanding & Enhancing Services

## **Integrated Activities**



Integrated Prescence Throughout State Removing Redundancies/Layers



# Federal / SAA

- Melanie Moynahan, Manager
- SAA Approvals / Compliance



# State Benefits

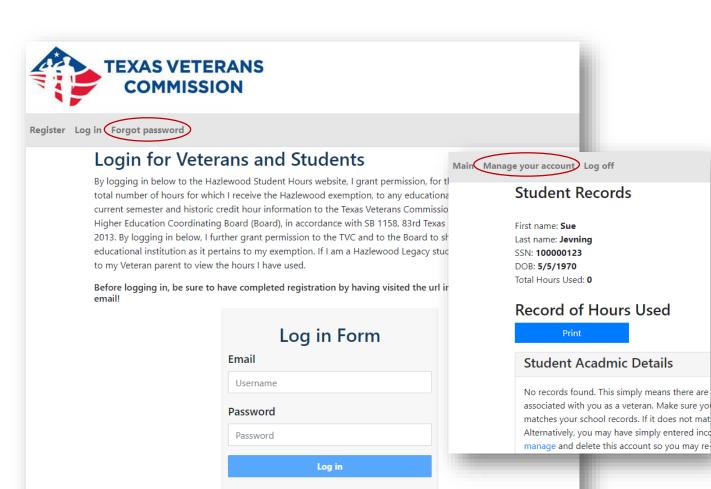
- Rand Binford, Program Supervisor
- Don Harris, Outreach/Ed.
   Coordinator
- Veterans Education Service Center

Outreach, Technical Assistance & Training, On-site Services, Virtual Services

# Benefit Updates & Information

# Hazlewood Database for Students

- ✓ Mobile Access
- ✓ Account Management

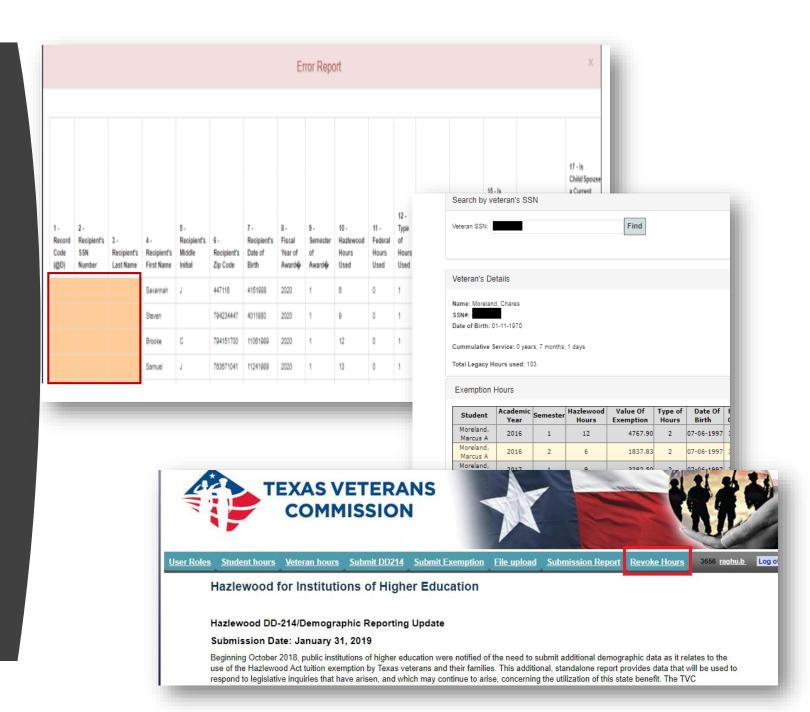


□ Remember me?

Register if you don't have an account.

# Hazlewood Database for IHEs

- ✓ File Upload Error Report
- ✓ Revocation Option



# VA Benefits/SAA Activities

# **Approvals**

- ✓ Fillable Forms / E-Signatures Submission to <a href="mailto:education@tvc.gov">education@tvc.gov</a>
- ✓ Amended Approvals
  - Catalog Updates
  - Program Changes
  - Submit as soon as possible
- ✓ Regular Full Review Requirements
  - Minimum every 24 months, or expiration of catalog if annual catalog
  - Submit before effective date to ensure programs are approved timely

# Compliance

- ✓ Compliance Surveys
  - Remote
  - Risk-Based
- ✓ Collection of Documents
  - SAA: Redacted/Coded submission to va.gov account
  - VA: Follow Guidance provided
- ✓ Full Review Requirements
  - Minimum every 24 months, or expiration of catalog if annual catalog
  - Submit before effective date to ensure programs are approved timely

# **VEERA**

Application Period: Nov 1 – Apr 1 3 – Tier Recognition Awardees Announced in June 2021

Announcement to Leadership: Week of Oct 30<sup>th</sup>.





# Veteran Education Excellence Recognition Award (VEERA)

## Annual Application for Recognition

#### **Application Form**

Section 1: Applicant Information

Complete the following section, ensuring all fields are completed. Enter "N/A" for fields that or for which there is no available information.

# Eligibility Criteria

- All applicants must be considered an institution of higher education as defined within the <u>Texas</u>
  - Applicants must provide services related to at least one of the criteria identified in Item 3.
- 3. The Texas Veterans Commission evaluates applications on a variety of criteria that highlight the various education and ancillary services offered by an institution, and which contribute greatly to the overall success of veteran students and their families. Each application is evaluated as to the
  - o a centralized place for students who are veterans to meet or find assistance and existence and quality of:
    - an institution employee who serves as a central point of contact for students who are
    - a United States Department of Veterans Affairs work-study program;
    - admissions and enrollment policies for veterans;
    - new student orientation and courses for veterans;
    - a student organization for veterans;
    - academic support services for students who are veterans;
    - mental health and disability services;

    - a housing policy that applies to veterans; faculty and staff training on issues affecting students who are veterans;
    - career services for students who are veterans; and
    - any other criteria considered necessary or appropriate by the commission.4

# Questions

