

Your Vision is Our Focus



Sight – A Public Health Concern

- 11 million Americans have vision problems that can be corrected with proper Vision Care and Vision Wear.
- One in four school-age children has an undiagnosed vision problem that can interfere with learning.
- 70-75% of computer workers experience eye and vision problems.
- Older drivers with vision impairment are 200% more likely to be involved in an auto accident.



Sight – Important Component of Overall Health

- If you don't see well, you don't feel well.
 - Headaches, fatigue from eye strain
 - Diminished performance on the job
- If you don't feel well, you may not see well.
 - Diet, medications have ocular side-effects
 - Certain bodily diseases (diabetes) can greatly impact vision



Organizational Overview: Provider Network

- Over 30,000 providers nationwide
- Both private practice and retail chain providers
- Network utilization is 95%
- Provider Locator: 1-800-839-3242 or www.myuhcvision.com



Your Vision Program

- Network benefits covered-in-full
 - \$10 Exam Copay and \$25 Materials Copay
 - Eye exam, once every plan year
 - Standard single vision, bifocal, trifocal, or lenticular lenses – once every plan year
 - Eyeglass frame – once every other plan year
 - Contact lenses - once every other plan year
- Discounts on non-covered cosmetic options
- Access to discounted laser vision correction procedures
- Additional materials discount program



Your Vision Program: Network Benefits

- **Eye Examination**
 - Fully covered, after applicable \$10 copay
 - Performed by a licensed optometrist or ophthalmologist
 - Includes case history, examination for eye pathology and abnormalities, visual analysis (refraction), diagnosis, visual field testing, and prescription (if necessary)
- **Lens Benefit**
 - Standard single vision
 - Standard lined bifocal, standard lined trifocal, standard lenticular
 - Standard scratch coating and UV coating, tints, basic progressive and polycarbonate lenses are covered in full



Your Vision Program: Network Benefits

- Frame Benefit
 - Most frames on the market covered-in-full
 - \$50 allowance applied to wholesale price of any frame of the member's choice at private practice providers. If members choose frames over \$50 wholesale cost, they are only responsible for the difference between the allowance and the wholesale cost.
 - \$130 allowance applied to the retail price of any frame of the member's choice at retail chains. If members choose frames over \$130 retail cost, they are only responsible for the difference between the allowance and the retail cost.



Your Vision Program: Network Benefits

- **Industry-Leading Contact Lens Benefit**
 - Covered-in-full Contacts
 - Fitting/evaluation fee, contacts (including up to 6 boxes of disposables, depending on prescription and plan selected)
 - Outside covered-in-full selection
 - Standard \$150 allowance for fitting/evaluation, purchase, and up to two follow-up visits
- **Laser Vision Correction**
 - UnitedHealthcare Vision has partnered with the Laser Vision Network of America to provide our members with access to discounted laser vision correction procedures.



Your Vision Program: Out-of-Network Benefits

Standard Out-of-Network Benefits*

- Examination reimbursement up to \$45
- Lenses
 - Single Vision reimbursement up to \$50
 - Bifocal reimbursement up to \$60
 - Trifocal/Lenticular reimbursement up to \$80
- Frames reimbursement up to \$50
- Contacts
 - Elective reimbursement up to \$150
 - Necessary reimbursement up to \$210

**Out-of-network reimbursement not subject to plan copays.*



Your Vision Program: Additional Materials Discount Program

- Generous Savings at participating Network Providers
 - 20% discount on additional pair of eyeglasses or contact lenses
 - Discount off the provider's retail price
 - Do not have to be purchased at the time of initial materials purchase.
- Contact Lenses Discount on-line
 - 10% off on-line orders via our website, www.myuhcvision.com
 - Offered by VisionDirect.com



Accessing Benefits

- Customer Service Center
 - 7:00 a.m. to 10:00 p.m. CT Monday - Friday
 - 8:00 a.m. to 5:30 p.m. CT Saturday
 - 1-800-638-3242
- Interactive Voice Response (IVR) System
 - Provider Locator -1-800-839-3242
 - Toll-free, 24 hours a day, seven days a week
- www.myuhcvision.com
 - 24-hour benefit access
 - Provider Locator & Frequently Asked Questions
 - Claims and eyewear order tracking
 - Nominate a provider to join our network



UnitedHealthcare Vision

Our vision of quality, value, and service is always 20/20!

